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To all families and patients of ours:

There is no surprise that Coronavirus has impacted everyone's day to day life and how business operate. We wanted to share with you how we are practicing safety and health for patients, staff and their families.

If you have been in recently, you would have seen we removed all toys, books, magazines and samples from waiting areas. In an effort to stop the spread of germs, we believe that is best at this time.

We have and will continue to keep our Well Child Checks & Sick Visits separated. We usually start our days with well checks and also see some of those visits right after lunch too with sick visits following. We will put patients in rooms immediately as well. These measures allows us time between patients to sanitize and clean.

We are triaging all calls that come in for a potential appointment. Due to not having adequate Personal Protection Equipment (PPE) such as masks and gowns, we cannot see any patients in office that we believe could have been exposed to COVID-19. If you have concerns about your child's symptoms or exposure, you can call our office and we can guide you through the next steps. We can provide anyone with the Ohio Department of Health Hotline number **(1-833-4ASKODH or 1-833-427-5634)** who can give further instruction on self-quarantine or locations for testing.

Temporarily, we will be offering Telehealth Services for a limited list of complaints that we feel comfortable diagnosing and treating without a face to face interaction. That will be at the digression of the physician when a patient calls for an appointment.

Please remember that information for Coronavirus and how to fight it is changing daily and sometimes hourly in healthcare. We will update this notice as we receive further information. If you should have any questions, don't hesitate to call us. We are still here for our patients and families. We will get through this difficult time together!!

-Springboro Pediatrics